

CLASSIC POOL & PATIO

7169 East 87th Street, Indianapolis, Indiana 46256, 317/842-7665 FAX 317/842-7761

Name _____

Address _____

City _____ State _____ Zip Code _____

Phone Res. _____ Ofc. _____

2011 RESIDENTIAL CLOSING SERVICE AGREEMENT		
Winterizing Services	Lower water level accordingly. Winterize filtration equipment (Includes 1 each; pump, filter, heater & chlorinator) by draining. Blow out skimmer and return lines with air and plug. Add necessary antifreeze and winterizing chemicals. Plugs, gizzmos, necessary parts, chemicals and antifreeze to be billed separately. Additional equipment or piping being winterized will be billed at prevailing hourly rates - See Additional Winterizing Needs below.	
	<input type="checkbox"/> Pool	\$315
	<input type="checkbox"/> Pool and Spa Combination - Both share only one filter due to pool and spa equipment being shared	\$525
	<input type="checkbox"/> Spa	\$275
Additional Winterizing Needs	<input type="checkbox"/> In-Floor Cleaning System <input type="checkbox"/> Slide, fountain, auto fill, waterfall and/or other water features. Additional lines will be winterized and billed accordingly. Please list additional water features or plumbing lines to assist us in scheduling:	\$50 \$100/hour
Install Cover in addition to Winterizing Service	<input type="checkbox"/> Safety Mesh Cover - Raise anchors and install cover <input type="checkbox"/> Solid Cover - Install cover and fill water tubes or use rubber straps/stakes and eye hooks to secure <input type="checkbox"/> Automatic Cover - Turn key to close the cover for winter after closing is complete.	\$75 \$100 No Charge
Recommended Cleaning Services	<input type="checkbox"/> Skim Debris and Vacuum Pool - Up to 3/4 hour of labor to remove floating and settled leaves and debris. <input type="checkbox"/> Salt Generator Cell Cleaning & Inspection - Removal of cell during winterization, thorough rinsing, mild acid washing, followed by neutralizing of acid solution on the electrolytic plates to remove debris and any built up scale. Mineral Springs / Goldline cells will also be tested on our state-of-the-art GLX- Cell Tester. <input type="checkbox"/> Cartridge Filter Cleaning Service - Chemical cleaning is required to be performed annually. Cartridges are removed for in-shop inspection, pressure washing, descaling and degreasing. Charges based on filter size and include chemicals. Most common pool cartridge filter sizes include 300 sq. ft. filters \$130, and 400 sq. ft. \$145. <input type="checkbox"/> Sand Filter Cleaning Service - The sand is rinsed while backwashing with a filter degreaser sold separately.	\$75 \$50 \$95 - \$145 \$15
Winter Watch Services	Our technicians make two (2) service calls per month during the off-season to assist in off season pool maintenance. We monitor proper cover pump operation, repair and keep water bags full for maximum security or adjust anchor straps as necessary, remove excess leaves and debris from cover, monitor pool water level and check pool water chemistry as spring approaches. Cover pump, replacement bags, straps or chemicals billed in addition if needed. Payment in advance is required to initiate Winter Watch Service. Four (4) month minimum required. # Months of service desired: _____ Beginning Month: _____ Ending Month: _____	\$100 / month
PLEASE CLOSE THE WEEK OF _____		Estimated Total before chemicals: \$ _____

Classic Pool & Patio, Inc. hereinafter called the Company, agrees to provide the services checked above by Owner. When gas prices are in excess of \$4 per gallon a fuel surcharge may be added. Customers living outside a 15 mile radius of Indianapolis will be subject to an additional travel charge. An approved credit application or valid credit card number is required to schedule. Every effort will be made to schedule during the week preferred; however, services are scheduled on a first come, first served basis and preferenced date may not always be possible. Scheduled date(s) will be confirmed by e-mail or phone. Owner agrees to pay total amount of closing service invoice according to card issuer agreement (Merchant agreement if credit voucher). Payment is due as the work is completed in accordance with the terms and conditions as stated on both sides of this agreement. \$35 fee on returned checks.

Owner or Authorized Agent

Date

MasterCard or VISA in the name of the above Owner or Authorized Agent Expiration Date 3 Digit Code CC Address if different than above

IMPORTANT NOTICE: The credit card will be pre-authorized when your appointment is scheduled with the minimum amount due. Pre-authorization will hold funds on debit cards and may show as 'in process' but is not charged on debit or credit cards until completion of the service call and final auditing by our Office Manager. We welcome payment at the time of service by cash or check. However, if payment is not received at time of service, or is only partially paid, the balance due will be charged to the credit card pre-authorized at the time of scheduling.

LIMITED WARRANTY

This limited warranty is subject to the terms and conditions of the Contract between Classic Pool & Patio, Inc. and the Owner. This warranty is limited to the following parts and systems: Pool/spa pump, filter, heat exchanger, chlorinator, air blower and re-circulating lines. Should damage occur due to improper winterization of any of the above specified parts or systems, Classic Pool & Patio, Inc. specifically warrants that such damage will be repaired by Classic Pool & Patio, Inc. at no cost to the Owner. If the water level has been lowered or the equipment is off prior to closing service, Classic Pool & Patio shall not be held responsible for any problems with plumbing, equipment and/or its operation and shall not warranty the winterization. Company is not responsible for refilling the pool with water or water bills to refill pool. This warranty applies only if company performs winterization prior to any "Freeze" which results in damage to previously noted pool components; further, any such damage will be noted on the service work order covering the winterization. The period of this limited warranty is as follows: (1) six (6) months from the date such winterization is performed by Classic Pool & Patio, Inc., or (2) if Classic Pool & Patio, Inc. performs the service of opening the pool/spa during the spring season following such winterization, then for a period of thirty (30) days after such spring opening, whichever is later.

TERMS AND CONDITIONS

1. Company carries Public Liability and Workmen Compensation insurance, and is a licensed contractor in the City of Indianapolis.
2. All work is to be completed in a workmanlike manner according to standard practices.
3. Payment in full is due upon completion of services as they are completed. Service charge of 2% per month, (24% annual rate), minimum \$5.00 per month will be added to all unpaid balances after 30 days. In the unlikely event of default, purchaser, owner or authorized agent agrees to pay reasonable collection charges and/or attorney fees of not less than 33 1/3% of the outstanding amount of principal and interest and other costs of collection. It is understood this or any other contemporaneous or subsequent agreement will be governed as to validity, interpretation, construction effect in all other respects by the laws of the State of Indiana.
4. Company shall not be held responsible for damage to the pool/spa structure, decks, patios, walks, coping, tile, return jets or other parts due to freezing or hydrostatic pressure.
5. Company shall not be held responsible for damage to lawns, shrubbery, landscaping, flooring, walls or other structures due to discharging of water and its contents when servicing, backwashing, cleaning the filter or emptying the pool.
6. Company hereby notifies you that chemicals, and/or the process of chlorine or acid washing could be harmful to the pool/spa surface and surrounding area. Company shall not be held responsible for damages to plaster, paint, metal, fiberglass, acrylic, ceramic, vinyl or wood finishes that may be caused by the cleaning process. Any stains or discoloration not removed by, or as a result of, the cleaning process will be considered a part of the pool/spa surface.
7. Company hereby notifies you that the cover cleaning and/or protecting process does not guarantee stains and/or waterlines will be removed from the cover. Any stains or discoloration not removed by the cleaning process will be considered acceptable due to cover age and exposure to the environment.
8. Pools/spas that require filling, or the pumping of water off the cover or removal of debris in order to allow for servicing on their scheduled date will be billed in addition to the opening or closing charge, at the rate \$100.00 per hour (in 1/4 hour increments) for the time its' removal takes.
9. At the time of scheduled opening, if water level has not been raised 3" above normal operating level (normal operating level is traditionally the middle of the skimmer opening); or at the time of opening or closing, if all parts, including covers and equipment, are not out or accessible to servicemen, an additional charge of \$75.00 will be made for the additional trip necessary to perform and/or complete the opening service.
10. If the pool equipment does not operate properly, an additional charge for repairs will be made in addition to the opening or closing charge. Additional materials or labor will be billed accordingly at prevailing rates. An estimate will be provided before any substantial additional work is performed. (See Term 14 below)
11. All chemicals used for opening or closing must be purchased from Classic Pool & Patio, Inc.
12. Services requested will be completed on date scheduled and confirmed by email as access, weather, equipment and jobsite allows. All agreements contingent upon strikes, accidents, or delays beyond our control.
13. This agreement becomes valid when company receives signed original copy, signed release if necessary, and credit application has been approved (offered exclusively to maintenance customers) or credit card has been successfully pre-authorized for cost of the requested services.
14. To cancel a service call 317-842-7665 or e-mail info@classicpoolpatio.com 48 hours prior to your scheduled service appointment advising us to 'Cancel' in order to prevent being billed a minimum of \$125.00 for Service Call and half hour Labor minimum.
15. Unavoidable delays due to conflicts in prior scheduling may result if additional work, other than that originally contracted for, is necessary.
16. Owner is to supply all utilities needed to complete work.
17. Company does not remove decking to apply a cover and assumes no responsibility for covers that do not stay positioned on the pool.