

# CLASSIC POOL & PATIO

7169 East 87th Street, Indianapolis, Indiana 46256, 317/842-7665 FAX 317/842-7761

Name \_\_\_\_\_ E-mail \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Home Phone \_\_\_\_\_ Cell Phone \_\_\_\_\_ Cell Phone \_\_\_\_\_

X	2011 RESIDENTIAL OPENING SERVICES	Cost	
	<b>PREMIUM SPA OPENING</b> - For spas not connected to pools Drain, rinse and refill spa, as necessary. Clean cover. Reassemble and activate spa equipment. Install deck equipment. Test water chemistry. Add start up chemicals. Chemicals billed separately.	\$235	
	<b>BASIC MECHANICAL POOL OPENING</b> Reassemble and activate pool equipment (Includes 1 each; pump, filter, heater, chlorinator). Inspect skimmer weir operation, pressure gauges, and check for leaks at equipment pad. Lubricate o'rings as needed. Reinstall underwater light(s) and deck equipment. Test water chemistry. Add start up chemicals. Chemicals billed separately.	\$195	
<b>Pool Opening Premium Add-on Services:</b>			
	<b>1. Brush and Vacuum</b> Using portable pump we will vacuum pool to waste and thoroughly brush down the floor and walls. Water level in pool must be raised a couple inches above normal operating level prior to opening service date. If water level in the pool is not raised a couple inches above normal operating level, pool pump will be used instead. Up to one hour of labor is included.	\$100	
	<b>2. Winter Cover Removal, Clean and Fold for Storage</b> Chemicals billed separately. 1 Quart BioGuard Stow-Away is \$16 + tax.	\$75	
	<b>3. Automatic Pool Cover Cleaning</b> Flush tracks, wipe down cover pump, scrub cover using specially formulated automatic cover cleaner, then wipe on a UV inhibitor designed to protect the cover and restore luster. Chemicals billed separately. 1 Quart set of Cleaner and Protectant is \$75 + tax.	\$155	
	<b>4. Return Trip</b> After the pool has circulated at least 48 hours. Test Cyanuric Acid, Total Alkalinity, Hardness, Phosphates, Free and Total Chlorine, pH and Salt if applicable. Add chemicals as necessary. Chemicals billed separately.	\$55	
	<b>5. Open Water Features and/or Fountains Attached to Pool</b> Billed in 15 minute increments at \$100 per hour rate.	\$100 /Hour	TBD
	<b>6. Open Spa Attached to Pool with Shared Equipment.</b> See Premium Spa Opening description above.	\$155	
<b>PREFERRED WEEK TO OPEN</b> _____		\$	_____
<b>ALL openings require the WATER LEVEL to be RAISED and COVER to be PUMPED OFF (or removed) prior to scheduled service.</b>			

Classic Pool & Patio, Inc. hereinafter called the Company, agrees to provide the services checked above by Owner. When gas prices are in excess of \$4 per gallon a fuel surcharge may be added. Customers living outside a 15 mile radius of Indianapolis will be subject to an additional travel charge. An approved credit application or valid credit card number is required to schedule. Every effort will be made to schedule during the week preferred; however, openings are scheduled on a first come, first served basis and preferenced dates may not always be possible during the busy month of May. Scheduled date(s) will be confirmed by e-mail or phone. Owner agrees to the terms and conditions on both sides of this agreement and agrees to pay total amount of opening service invoice according to card issuer agreement (Merchant agreement if credit voucher). Payment is due as the work is completed in accordance with the terms and conditions as stated on both sides of this agreement. \$35 fee on returned checks.

\_\_\_\_\_  
Owner or Authorized Agent - Printed

\_\_\_\_\_  
Owner or Authorized Agent - Signed

\_\_\_\_\_  
Date

\_\_\_\_\_  
MC, VISA or Discover in the name of the above Owner or Authorized Agent    Expiration Date    3 Digit Code    CC Address if different than above

**IMPORTANT NOTICE:** The credit card will be pre-authorized when your appointment is scheduled with the minimum amount due. Pre-authorization will hold funds on debit cards and may show as 'in process' but is not charged on debit or credit cards until completion of the service call and final auditing by our Office Manager. We welcome payment at the time of service by cash or check. However, if payment is not received at time of service, or is only partially paid, the balance due will be charged to the credit card pre-authorized at the time of scheduling.

### TERMS AND CONDITIONS

1. Company carries Public Liability and Workmen Compensation insurance, and is a licensed contractor in the City of Indianapolis. All work is to be completed in a workmanlike manner according to standard practices.
2. Payment in full is due upon completion of services as they are completed. Service charge of 2% per month, (24% annual rate), minimum \$5.00 per month will be added to all unpaid balances after 30 days. In the unlikely event of default, purchaser, owner or authorized agent agrees to pay reasonable collection charges and/or attorney fees of not less than 33 1/3% of the outstanding amount of principal and interest and other costs of collection. It is understood this or any other contemporaneous or subsequent agreement will be governed as to validity, interpretation, construction effect in all other respects by the laws of the State of Indiana.
3. Company shall not be held responsible for damage to the pool/spa structure, decks, patios, walks, coping, tile or other parts due to freezing or hydrostatic pressure.
4. Company shall not be held responsible for damage to lawns, shrubbery, landscaping, flooring, walls or other structures due to discharging of water and its contents when servicing, backwashing, cleaning the filter or emptying the pool.
5. Company hereby notifies you that chemicals, and/or the process of chlorine or acid washing could be harmful to the pool/spa surface and surrounding area. Company shall not be held responsible for damages to plaster, paint, metal, fiberglass, acrylic, ceramic, vinyl or wood finishes that may be caused by the cleaning process. Any stains or discoloration not removed by, or as a result of, the cleaning process will be considered a part of the pool/spa surface.
6. Company hereby notifies you that the cover cleaning and/or protecting process does not guarantee stains and/or waterlines will be removed from the cover. Any stains or discoloration not removed by the cleaning process will be considered acceptable due to cover age and exposure to the environment.
7. Pools/spas that require filling, or the pumping of water off the cover or removal of debris in order to allow for servicing on their scheduled date will be billed in addition to the opening or closing charge, at the rate \$100.00 per hour (in 1/4 hour increments) for the time its' removal takes.
8. At the time of scheduled opening, if water level has not been raised 3" above normal operating level (normal operating level is traditionally the middle of the skimmer opening); or at the time of opening or closing, if all parts, including covers and equipment, are not out or accessible to servicemen, an additional charge of \$75.00 will be made for the additional trip necessary to perform and/or complete the opening service.
9. If the pool equipment does not operate properly, an additional charge for repairs will be made in addition to the opening or closing charge. Additional materials or labor will be billed accordingly at prevailing rates. An estimate will be provided before any substantial additional work is performed. (See Term 14 below)
10. All chemicals used for opening or closing must be purchased from Classic Pool & Patio, Inc.
11. Services requested will be completed typically within one (1) to five (4) hours on date scheduled as access, weather, equipment and jobsite allows. Opening service date will be confirmed by email, US mail or phone. All agreements contingent upon strikes, accidents or delays beyond our control.
12. This agreement becomes valid when company receives signed original copy, signed release if necessary, and credit application has been approved (offered exclusively to maintenance customers) or credit card has been successfully pre-authorized for cost of the requested services.
13. To cancel a service call 317-842-7665 or e-mail [info@classicpoolpatio.com](mailto:info@classicpoolpatio.com) 48 hours prior to your scheduled service appointment advising us to 'Cancel' in order to prevent being billed a minimum of \$125.00 for Service Call and half hour Labor minimum charges.
14. Unavoidable delays due to conflicts in prior scheduling may result if additional work, other than that originally contracted for, is necessary.
15. Owner is to supply all utilities needed to complete work.
16. Prices and terms are valid from January 1, 2011 through July 10, 2011.

Respectfully offered by Classic Pool & Patio Service Department 3/21/2011. Please retain a copy for your records.

Please contact Kim, Shelly or Stewart at 317-842-7665 with any questions.